PUTTING THE PIECES TOGETHER
EXERCISE 2:
GREENING WORK ORDER REQUESTS

GOAL
To identify a green and healthy approach to work order requests.

DIRECTIONS
Below are 3 scenarios for work order requests. Brainstorm the green and healthy work order response. List actions you would take and materials you would use.

Scenario 1:
Bathroom damage from leaking toilet above, ceiling has peeling paint and has partially come down. Lower unit bath fan is not working well, vanity and flooring damaged due to leak/flood. Old toilet exists in upper unit. Building was constructed in late 1940's. What do you do in the lower unit? What do you do in the upper unit?

Scenario 2:
Resident complains that they smell neighbor’s smoke and cooking odors. Resident reports increased pest problems that they think are coming from the neighbor’s trash. Daughter has asthma; they are requesting a reasonable accommodation to replace the old worn out carpet that they think is making the asthma worse.

Scenario 3:
Kitchen fire, appliances and flooring destroyed. Kitchen had gas range. Kitchen exhaust fan was present. Unit had chronic cockroach problem.