



# STAY INFORMED!

**While there are rules that will apply to every RAD conversion, some things will be specific to just your development. Use the questions below as guidelines when you have meetings with NYCHA and the development team, to make sure you understand the specifics at your development.**

## MEETING TOPICS

## SAMPLE QUESTIONS

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### INTRODUCTION TO RAD

- When is my development expected to convert to RAD?
  - Who will be the new property manager at my property?
  - Will any units be lost because of RAD?
  - How will the new property manager be held accountable after conversion?
  - Will residents be able to review the scope of work?
  - Will there be any fees in addition to my monthly rent?
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### SCOPE OF WORK

- What types of repairs are expected to be made to apartments, buildings and the campus?
  - Will residents be asked to temporarily relocate during repairs, and if so, where and when? How long will repairs take?
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### EMPLOYMENT OPPORTUNITIES

- What employment opportunities will become available as a result of conversion?
  - How do I apply for available positions?
  - Where can I get help with employment readiness (like training and OSHA certification)?
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### SERVICES AND PROGRAMS

- What services will be provided?
- Who will be providing these services?
- What will happen to my community center?
- How do I provide input on the services that will be provided?

## **THE NEW LEASES**

- What are the differences between my public housing lease and house rules and the new Section 8 lease and house rules?
  - How will rent be paid after conversion?
  - How and when will income recertification be conducted?
  - Will I be able to transfer?
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## **IF TEMPORARY RELOCATION IS REQUIRED**

- How and when will the development team pay for my temporary relocation moving expenses and increased housing costs?
  - How will NYCHA and my new property manager accommodate my health-related needs during temporary relocation?
  - Will my temporary housing unit be located near my doctors, schools, and services?
  - What will happen to my pet during temporary relocation and after conversion?
  - How do I file a complaint if I have a problem during the relocation process?
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## **TRANSITION TO NEW PROPERTY MANAGEMENT**

- How will NYCHA remain involved in the operations and oversight of the property after conversion?
- How is NYCHA planning to monitor my development after it has converted?
- What happens if the property manager tries to change agreed-upon terms in my lease or house rules after conversion?
- What will the grievance procedure with the new property manager look like?
- What happens if I have an emergency that requires me to move quickly from my unit to another unit or property?
- How and when will the new property manager provide tenant participation funds to my resident organization?