

After RAD conversion, the procedures for addressing personal housing issues will change. This chart includes a summary of these changes:



CHANGES IN ARRANGEMENTS

After conversion...

NYCHA

**NEW PROPERTY
MANAGER**

Who do I pay rent to?		●
Who I do pay any owed rent to?		●
Who do I contact if my income changes?	●	
Who will I annually recertify with?	●	●
Who do I contact with questions about accommodating a disability or medical condition?	●	●
Who do I contact for issues related to my lease and property maintenance?		●
Who do I contact in case of emergencies? (flooding, lack of heat or hot water, etc.)		●
Who do I call for repairs and work orders?		●
Who do I contact if I want to find out more about applying for a portable Section 8 housing voucher?	●	