Detroit ESN
Resiliency & Disaster Preparedness Workshop
Resilience-An Investment to Protect and Strengthen Our Communities
Objectives

• Collectively identified priority resiliency challenges facing affordable housing and community development in Detroit
• Familiarity with Enterprise’s tools for resilience, such as the Ready to Respond: Disaster Staffing Toolkit
• 3. Identified steps to establish comprehensive disaster staffing plans
Enterprise: Who We Are

Create opportunity for low- and moderate-income people through fit, affordable housing in diverse, thriving communities.

11 offices
570 employees
Columbia, MD national headquarters
What sets Enterprise apart is how we work.

We’re one of the only social enterprises in the U.S. with deep expertise in each of the three catalysts for systems change:

**Capital.**
At Enterprise, we direct public and private capital to the right places, having delivered more than $28.9 billion to low-income communities across the U.S.

**Policy.**
Enterprise is a crucial voice for America’s low-income communities with a strong presence in Washington, D.C., and city halls across the country.

**Solutions.**
We work with local partners to test and scale new solutions to some of the most pressing housing and economic problems facing low-income communities.
Across the nation, heatwaves, droughts and floods are becoming more frequent and severe, increasing risks to people, homes, infrastructure, and communities.
Ensure affordable housing across the nation is designed, constructed and operated to mitigate and adapt to the risks of severe weather and a changing climate.

Expand capacity of affordable housing developers to protect their properties, operations and portfolios by providing tools, technical assistance and pass through funding to developers and CDC’s.

Enterprise incorporates risk reduction practices in its internal analysis of housing deals and incorporates in asset management activities.
Current Projects

- Climate Strong Islands Initiative (CSII)
- Sonoma County's Building Resilient + Inclusive Communities (BRIC)
- Houston Recovery, Temp to Perm Housing, Grant Program
- Los Angeles Financing Climate Resilient Communities
- Washington DC Resilience Capital Needs Program
- New York City Flood Help
- Internal Asset Risk Management
- Public Housing Resilience Pilots
BEST PRACTICES MANUAL FOR THE DESIGN AND CONSTRUCTION OF SAFE AND RESILIENT HOUSING

Hurricane Maria destroyed nearly 90,000 homes – which represents over 87 percent of the infrastructure damage in Puerto Rico that occurred during the unprecedented storm.

Countless more homes underwent significant structural damage, while many water, power and other critical systems remain out of commission.
5 Tips to Building Resilient Community Engagement

Your citizens and Community groups are your Partners

1. Research Risks and Plan to Plan
2. Set up an Advisory Group of Community Leaders and CDC's in Advance of Event
3. Link Advisory Group to Jurisdictional agencies and partners
4. Create Physical and Operational Community Infrastructure
5. Honor community members time and commitment
Top 10 Items to be Ready to Respond

- Set Expectations
- Identify Accountable Staff
- Develop Business Continuity Plan and Practice it
- Check your Insurance
- Check your Reserve
- Check in with your Jurisdiction
- Build your Community
- Your residents are your Partners
- Set up your Vendors in Advance
- Work with your CBO Partners
Top 5 Reasons to be Ready to Respond

1. Reduce risk to valuable building assets and reduce repair and replacement costs.

2. Reduce risk to residents, especially vulnerable residents, reducing injury, ensuring safety, and maintaining habitability of units.

3. Ensure continuity of business line during an emergency, reducing loss of revenue and mitigating business interruption.

4. By instituting protocols to track expenses during an emergency you can shorten expense reimbursement time from insurance companies and public funding support.

5. Establish confidence in property management capability, increasing resident and investor security.
Making an Investment in Resilience

- Utility Savings
- Operations and Staffing
- Insurance and Risk Reduction
Spotlight: Top Tools

- Worksheets, guides, and checklists to support each Role

- In PDF and customizable Word formats
Your Go Bag Checklist

• Resident Engagement Team Leader Tool

• Essential items residents need in the event of an evacuation

• Encourages residents to self-prepare
Insurance Coverage Worksheet

- Business Continuity Chief Tool
- Tracks insurance coverage and helps identify gaps
- Customizable Word document

This worksheet gathers important information about your insurance policies to track your existing coverage and identify gaps. Customize this worksheet to fill the needs of your organization and consider filling one out for each building in your organization’s portfolio. Make copies of your policies and attach them to this worksheet.

**Law and Ordinance**

<table>
<thead>
<tr>
<th>Building name</th>
<th>Address</th>
</tr>
</thead>
</table>
| Coverage in place | Offers protection if a building is partially or completely destroyed and must be rebuilt under current laws and building ordinances. Coverage addresses:
  - Loss to undermined portion of building if required to be demolished by local ordinance.
  - Cost of demolition.
  - Increased cost of construction to comply with building codes. |

<table>
<thead>
<tr>
<th>Policy No.</th>
<th>Expiration date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Coverage maximum</td>
<td>Deductible</td>
</tr>
<tr>
<td>Notes</td>
<td></td>
</tr>
</tbody>
</table>

**Business Interruption Coverage**

<table>
<thead>
<tr>
<th>Building name</th>
<th>Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Coverage in place</td>
<td>Coverage can be provided for the additional time required to repair the property due to enforcement of building, zoning or land use laws or ordinances. Discuss coverage of lost of rents associated with business interruption.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Policy No.</th>
<th>Expiration date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Coverage maximum</td>
<td>Deductible</td>
</tr>
<tr>
<td>Notes</td>
<td></td>
</tr>
</tbody>
</table>
Enterprise Multifamily Tools For Resilience

TAKE OUR SHORT SURVEY: ARE YOU READY TO RESPOND?

DISASTER STAFFING TOOLKIT

MULTI-FAMILY RESILIENCE STRATEGIES

www.EnterpriseCommunity.org/readytorespond
Enterprise Multifamily Tools For Resilience